

TERMS & CONDITIONS

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THE CAMPAIGN AS THEY CONTAIN BINDING LEGAL TERMS AND OBLIGATIONS INCLUDING LIMITATIONS OR EXCLUSION OF OUR LIABILITY.

BY PARTICIPATING IN THIS CAMPAIGN, YOU ARE DEEMED TO HAVE FULLY READ, UNDERSTOOD AND AGREED TO THE TERMS AND CONDITIONS GOVERNING THIS CAMPAIGN. IF YOU DO NOT AGREE TO ANY OF THESE TERMS AND CONDITIONS, YOU MUST NOT PROCEED TO PARTICIPATE IN THE CAMPAIGN.

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A. BASIC TERMS

1. Organiser: **Tropicana Corporation Berhad** (Company No: 47908-K)
2. Name of the Campaign: **TROPIQUEST: EXPLORE & EARN**
3. Campaign Period: **15th April 2023 to 16th October 2023**
4. Eligible Participants of the Campaign must be Malaysians aged 18 and above at the time of entry into the Campaign, excluding employees of the Organiser, its affiliates, subsidiaries, and their immediate family members (spouse, parent, sibling, and children).
5. Participants must not be on the verge of bankruptcy or holding status as a bankrupt.
6. Participating projects:

Master Township / Projects	Phase	Product Type
Tropicana Aman	Hana Residences	2 sty Semi D & and 2& 3 Sty Bungalow
	2 or 3-Storey Shop Offices	Commercial
Tropicana Cenang	Assana	Serviced Suites
Tropicana Gardens	Edelweiss Serviced Residences	Serviced Residences
	Edelweiss SOFO	Office
	Edelweiss Shoppes	Retail Lots
Tropicana Metropark	SouthPlace Residences	Serviced Residences
	SouthPlace Shoppes	Retail Lots
	SouthPlace 2 Serviced Residences	Serviced Residences
	SouthPlace 2 Shoppes	Retail Lots
Tropicana Grandhill	TwinPines Serviced Suites	Serviced Suites
Tropicana Cenang	Assana Serviced Suites	Serviced Suites
Tropicana Paradise	Paradise Villa Lots	Bungalow Land
Tropicana The Residences	Tropicana The Residences	Serviced Residences
Tropicana Landmark	Landmark	Serviced Residences
	Landmark	Retail Lots
Tropicana 218 Macalister	Heritage Mansion Retail Lot	Retail Lots
Tropicana Danga Bay	Bora Serviced Residences	Serviced Residences
Tropicana Danga Cove	Oasis 3	Shop Offices

	Ayera Residences	Terraced House
Tropicana Uplands	Summit Commercial Hub	Shop Offices
	Aster Heights	Terraced House
Tropicana Alam	2-Storey Terraced Homes	Terraced House

7. Campaign mechanism:

STEPS 1 - 3

- Step 1 Register to join at <https://tropiquest.tropicanacorp.com.my/>
- Step 2 Complete activities (quests) to gain coins
- Step 3 Use coins to exchange for items in the coin store or exchange for raffle tickets at 1,000 coins per ticket.

Prizes and Winner Selection:

1. Raffles

- a. The Organiser will hold a bi-weekly raffle from 1st May 2023 to 16th October 2023 on the TropiQuest campaign microsite <https://tropiquest.tropicanacorp.com.my/>.
- b. There will be twelve (12) total raffles during the Campaign period.
- c. Ten (10) lucky winners will be drawn at random on each raffle. The winners will be announced on the dates stated as 'Raffle End' in the provided raffle schedule below:

Raffle Schedule		
Raffle No	Raffle Start	Raffle End
1	1-May-2023	15-May-2023
2	15-May-2023	29-May-2023
3	29-May-2023	12-Jun-2023
4	12-Jun-2023	26-Jun-2023
5	26-Jun-2023	10-Jul-2023
6	10-Jul-2023	24-Jul-2023
7	24-Jul-2023	7-Aug-2023
8	7-Aug-2023	21-Aug-2023
9	21-Aug-2023	4-Sep-2023
10	4-Sep-2023	18-Sep-2023
11	18-Sep-2023	2-Oct-2023
12	2-Oct-2023	16-Oct-2023

- d. Participants can join with multiple tickets to increase their chances of

winning. Having more tickets does not guarantee a win. The selection process is random.

- e. Coins and tickets are non-transferable and will expire once the Campaign ends.

2. Coin Store

- a. Participants will engage in a series of activities provided on the microsite in order to accumulate coins. These coins can be exchanged for raffle tickets or prizes through the coin store.
- b. Participants must attain the minimum required number of coins as displayed in the coin store, to be eligible for exchanging coins for items or raffle tickets.

3. Mini games

- c. Participants can engage in a series of games provided on the microsite <https://tropiquest.tropicancorp.com.my/> with the opportunity to win surprise items.
- d. The Organiser reserves the right to change the prizes offered in the games at any time without prior notice or consultation with the participants.

4. Free Tri-Package Dyson:

- a. The first (10) participants that purchased a home via **TROPIQUEST: EXPLORE & EARN** campaign will receive a free Tri-Package Dyson product worth RM6,097. This offer is limited during the campaign period only and for the first 10 buyers that came through this campaign.
- b. Purchasers must be a TropiQuest participant. Purchaser must sign the SPA within 45 days.
- c. The Organiser shall reserve its rights to determine and/or change the rewards and date of the **TROPIQUEST: EXPLORE & EARN** campaign at its absolute discretion, and notification will be made via email and/or WhatsApp.

B. COMMUNICATION WITH PARTICIPANTS

- a. An EDM (Electronic Direct Mailer) and/or SMS will be sent to participants through information that participants have entered in the microsite <https://tropiquest.tropicancorp.com.my/>.
- b. Follow up emails or WhatsApp messages on enquiries, booking and sales handled by respective sales and marketing personnel (if required).
- c. The Campaign communications will also be available on social media, the official campaign website and property galleries.

C. PRIZES

- a. Subject to the terms and conditions set-out herein, each participant will be

- eligible to win multiple prizes (collectively, “Winners” on raffles) or convert their coins into products via coin store on the TropiQuest: Explore & Earn campaign.
- b. No property purchase is needed in order to join & win prizes in this campaign except **Free Tri-Package Dyson** stated in A.4.

Raffle Prizes of TropiQuest: Explore & Earn Campaign

No.	Prize	No, of Prize
1	Grand Prize	12
2	Runner Up Prizes	24
3	Consolation Prizes	84

- c. Eligible Participants and Winners must agree to be featured in any Tropicana Corporation Berhad communication material for a period of (2) years on a complimentary basis.
- d. Any fees, tax, charges and disbursements incurred in relation to the preparation and/or execution of the winning for the prizes shall be borne solely by the winner.
- e. Any SST/Income Tax payable is the participants’ responsibility.
- f. Unless otherwise specified, all ancillary costs are the participant’s responsibility. TropiQuest: Explore & Earn campaign

A. STANDARD TERMS & CONDITIONS

1. General

1. The Standard Terms and Conditions (“Standard T&C”) contained herein shall govern the Campaign organised by the Organiser as named in the Basic Terms. The Standard T&C and shall be in addition to the terms set out in the Basic Terms (the Basic Terms and the Standard T&C shall collectively be referred to as “Terms and Conditions”).
2. The TropiQuest: Explore & Earn campaign of the Campaign will be held during the selected date set out in the Basic Terms. The Organiser reserves the right to vary, postpone or reschedule the dates of the TropiQuest: Explore & Earn campaign or extend the TropiQuest: Explore & Earn campaign at its sole and absolute discretion.
3. The Eligible Participants must adhere to the brief mechanism of the Campaign set out in the Basic Terms as may be briefed and communicated to the Eligible Participants by the Organiser from time to time.
4. The Organiser reserves the right to at any time, change, amend, delete or add to the Terms and Conditions and other rules and regulations including the mechanism of the Campaign at its absolute discretion.
5. The Organiser may terminate or suspend the Campaign at any time at its absolute discretion in which case, the Organiser may elect not to award any prizes. Such termination or suspension will not give rise to any claim by the Eligible Participants. If the Organiser resumes the Campaign and carries on with the TropiQuest: Explore & Earn campaign, the Eligible Participants shall abide by the Organiser’s decision regarding the resuming of the Campaign and

disposition of the prizes

6. Any decision made by the Organiser relating to this campaign is final and binding on all participants. If any matter arises which is not covered in these Terms and Conditions, they will be determined solely by the Organiser.
7. The Organizer is also not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration or, use or member communications, or any problems or technical malfunction of the Website, any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet and/or Website.
8. The Organizer reserves its right to vary, delete or add to any of these Terms and Conditions. In the event the Prizes are unavailable for any reason, the Organiser has the right to substitute the same with any other product of similar value. The Prizes awarded are non-transferable, non-refundable and non-exchangeable for cash or for any other Prizes. The prizes is given on an "As Is, Where Is" basis.
9. The Organizer's decisions are final and no correspondence thereon will be entertained. All participants shall not resort to court proceedings to review the Organiser's decisions.
10. All entry instructions and any other specific details relating to the Campaign or the Prizes not specified herein shall form part of these Terms and Conditions.

2. Eligibility

1. The Eligibility Criteria of participants of the Campaign are as set out in the Basic Terms.
2. Eligible Participants may be required to submit further proof of their eligibility within such time frame as may be required by the Organiser, failing which, the Organiser shall be entitled to disqualify the Participant.

3. Disqualification

1. The Organiser reserves the right to disqualify purchasers or Eligible Participants and/or revoke the Prize (at any stage of the Campaign) if:-
2. found ineligible or fails to meet any of the Eligibility Criteria; or 3.1.2 There is a breach of the Terms and Conditions or other rules and regulations of the Campaign or violated any applicable laws or regulations by the Eligible Participants; or 3.1.3 in the Organiser's sole determination, it reasonably believes that there is fraud, cheating, or deception by the Eligible Participant.
3. In the event of a disqualification after the Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the said disqualified Winner.

4. Warranties

1. The Eligible Participant represents and warrants with the Organiser that –
2. The Eligible Participant has met all the eligibility criteria and has the right, authority and power to enter into the Campaign in accordance with Terms and Conditions and shall provide such proof as the Organiser requires; 4.1.2 All the statements (if any and if so required) made by the Eligible Participant to the Organiser are true, correct, accurate and complete.
3. In consideration of the Organiser offering to the Eligible Participant the opportunity to participate in a Campaign, the Eligible Participant hereby unconditionally and irrevocably;
 1. Agrees that if so required by the Organiser, to make himself/herself available (without compensation) for the production, recording and publicity of the Campaign during such time, and production schedule as may be notified by the Organiser:- (i) Interview (which shall be recorded); and/or (ii) Taking of still photos, audio and/or visual recording for promotions and publicity use. (Collectively “Recording”).
 2. Agrees and consents that the Organiser shall have right and absolute discretion to broadcast the Recording and/or use the slogan, names or nicknames on any of its programmes/channels in whole or in part at the Organiser’s discretion. All copyrights subsisting in the Recording shall belong to the Organiser absolutely.
 3. Confirms that the Eligible Participant has read, understood and agreed to the Terms and Conditions of the Campaign and shall abide by the said Terms and Conditions accordingly, including to cooperate and follow all instructions given to the Eligible Participant.
 4. Agrees that all Prizes to be awarded in the Campaign is contingent upon the accuracy of the information provided and disclosures made by the Eligible Participant / Winner and partner accompanying the Eligible Participant / Winner and the full and complete performance of the Eligible Participant and partner accompanying the Eligible Participant / Winner warranties, undertakings and obligations hereunder.
 5. Agrees that the Eligible Participant and partner accompanying the Eligible Participant / Winner shall not by act or make omission, directly or indirectly to bring the Organiser or the Sponsors (if any) into disrepute.
 6. Agrees that the Eligible Participant and partner accompanying the Eligible Participant / Winner shall not without the prior written consent from the Organiser, publish or disclose any information in connection with the Campaign or Prizes (Including without limitation, to any representatives of media in any form whatsoever).
 7. Agrees that the Eligible Participant and partner accompanying the Eligible Participant / Winner shall not give any product endorsement, any interviews or be involved in any articles or reports in respect of the Campaign or the Prize with any third party.

8. Agrees that the Eligible Participants' (including the accompanying partner's) participation in the Campaign and/or Programme.

5. Prizes

1. The Prizes for the Campaign shall be as set out in the Basic Terms.
2. The winners' names will be announced by the Organiser by such mode and in such manner as set out in the Basic Terms.
3. Failure to claim Prizes within thirty (30) days shall result in the Prizes being forfeited by the Organiser and the Organiser and / or the Sponsors (if any), shall have no liability to the Winner in any respect whatsoever.
4. The Prizes being non-cash prizes shall not be redeemed for cash or other alternatives.
5. The Organiser does not guarantee the availability of the Prizes and the Organiser shall be entitled to replace and/or substitute such prize(s) with any other prize(s) of similar value as determined by the Organiser, its agents or sponsors at its sole discretion.
6. All Prizes are strictly non-transferable, assignable, exchangeable or redeemable by the Eligible Participant in any other form or manner other than that specified by the Organiser. All specific or special terms and conditions that are attached to the Prizes (Whether by the Organiser or its agent or sponsor) must be adhered to by the Eligible Participant.
7. A proxy of the Eligible Participant who subsequently becomes a Winner may collect the prize. The proxy shall be authorised in such form and manner as set out in the Basic Terms.
8. In the event that the Winner chooses not to accept a Prize, the Prize shall be forfeited and the Prize will be dealt with according to the absolute discretion of the Organiser.
9. All Prizes are accepted entirely at the risk of the Winner and are awarded by the Organiser without any warranty of any kind express or implied.

6. Decisions of the Organizer

1. The criteria for the Winners shall be as set out in the Basic Terms.
2. Notification of Winners will be via the means as set out in the Basic Terms.
3. The Organiser's decisions on all matters relating to the Campaign shall be final. No discussion, correspondence, enquiry, appeal or challenge in respect of any decision of the Organiser will be entertained.
4. The Eligible Participants / Winners shall not dispute nor make any oral or written complaints, public announcements or statements on the same, whether during or after the Campaign Period.

7. Promotional Activities

1. The Organiser reserves the right to send SMS messages or email notification to the Eligible Participants mobile phone number or email address containing information and promotional activities regarding any other Tropicana Corporation Berhad promotions.

2. If an Eligible Participant does not wish to receive such SMS messages or email notifications, the Eligible Participant is required to call and inform the Organiser accordingly.

8. Governing Law

1. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia.

9. Indemnity

1. The Eligible Participant forever waives, releases and discharges the Organiser of any and all liabilities, costs, loss, damages or expenses which the Eligible Participant or any party claiming through the Eligible Participant hereafter may have, arising out of acceptance of any Prizes or participation in the Campaign, including but not limited to personal injury or damage to property and whether or not direct, consequential or foreseeable.
2. The Eligible Participant shall indemnify the Organiser, its affiliates, agent and sponsors from and against all liability, costs, loss or expenses suffered thereby as a result of the Eligible Participant's breach of the Eligible Criteria, Eligible Participant's warranties and undertakings and any breach of the Terms and Conditions and/or the rules and regulations of the Campaign.